

# Proper Care And Maintenance

For Anlin Vinyl Windows And Doors

## FRAME CLEANING:

- Vacuum dirt from sill and track areas before washing.
- Clean window and door frames with a mixture of mild dish soap and water.
- Abrasive or caustic cleaners or solvents are NEVER recommended.
- Always rinse completely with clean water and wipe dry.

## DRAINAGE SYSTEMS:

- Check to make certain the drainage or “weep holes” are always clear of dirt, stucco, sand or building materials, both inside and outside the window or door in the bottom of the frame.
- It’s normal for water to accumulate in the sill or track area with wind driven rain. The water is intended to drain to the outside as water builds up or outside pressure subsides.
- Keep sill or track areas clean of dirt or debris.
- Use a small, soft bottle brush to clear openings.

## GLASS CARE:

- Clean glass with mild dish soap and clean water.
- Avoid washing glass in direct sunlight.
- Never use any petroleum-based cleaners or caustic chemicals on your glass.
- Never use a razor blade, putty knife or abrasive pad to clean the glass.
- Never use a high pressure spray nozzle when rinsing your windows and doors after washing.
- Abrasive or caustic cleaners are NEVER recommended because they might cause permanent damage to the finish/coating or the glass.

## SCREENS:

Clean screens by first removing, then washing on a flat, clean surface with mild dish soap and water and a very soft brush. Rinse, wipe dry and reinstall.

## CONDENSATION & MOLD:

- Condensation can be a natural occurrence in the home.
- Check all windows and doors for airtight seals.
- Open windows and doors whenever practical to allow interior moisture to escape.
- Regularly use ceiling fans to circulate the air.
- Use exhaust fans in rooms with high humidity (bathrooms/kitchen).
- Use dehumidifiers to reduce the amount of moisture inside homes with high humidity.

### KEY DO’S AND DONT’S

- |        |   |
|--------|---|
| DO:    | Clean the frame surfaces.                       |
| DON’T: | Use a razor blade, putty knife or abrasive pad. |
| DO:    | Use a glass cleaner or mild dish soap.          |
| DON’T: | Use any petroleum-based cleaners or solvents.   |
| DO:    | Clean tracks and “weep holes.”                  |
| DON’T: | Use oil-based lubricants.                       |
| DO:    | Check weather stripping and hardware.           |
| DON’T: | Live with poor performing components.           |

Purchaser Name:

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Dealer:

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Dealer Phone:

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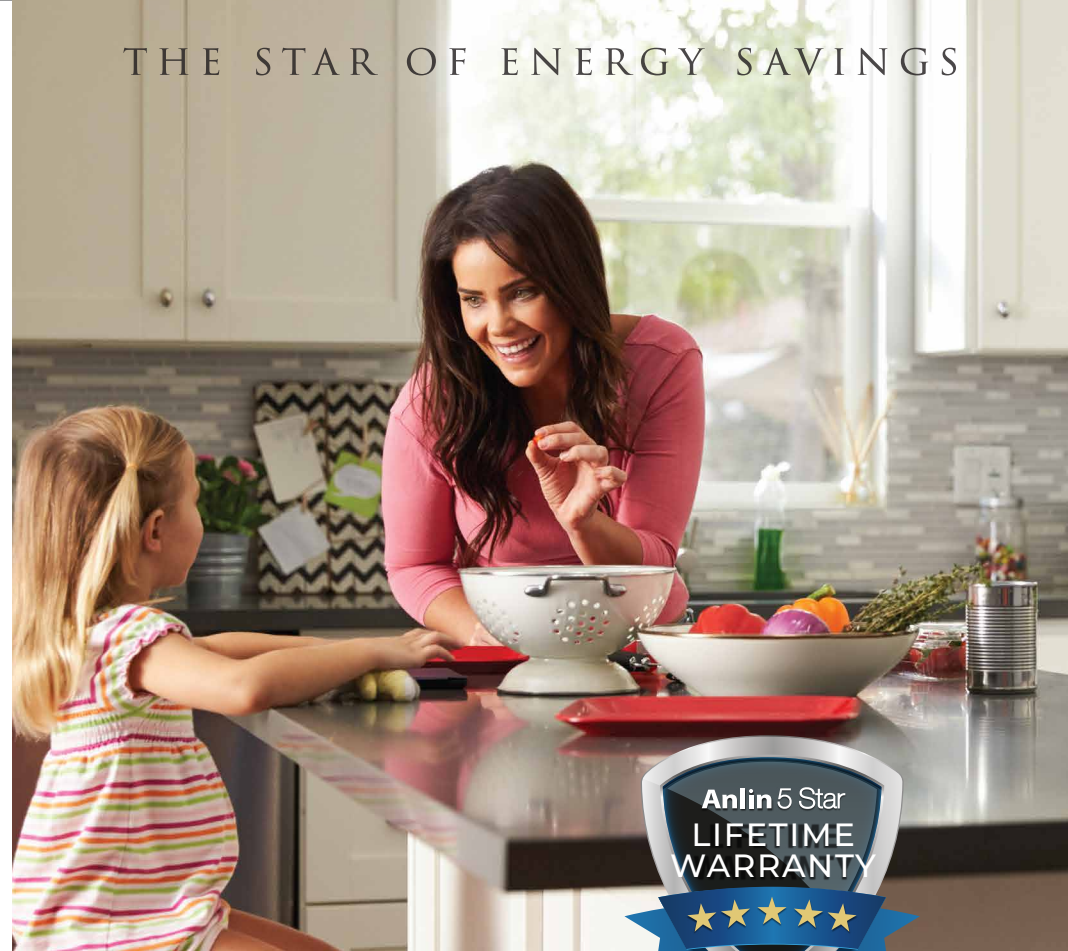
Anlin Order #:

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Date of Install:

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THE STAR OF ENERGY SAVINGS



## Double Lifetime Warranty

Residential Only | Limited Warranty

**Anlin**  
Windows · Doors

# TRUE DOUBLE LIFETIME LIMITED WARRANTY

Anlin Windows & Doors ("Anlin"), fully warrants to the "Purchaser" of its Del Mar, Catalina, Coronado and Panoramic vinyl windows; Malibu patio doors; ThermaCoat SRC coatings and associated screens ("Products") installed in single or multi-family residences owned and occupied by Purchaser as replacement or new construction ("Home"), that as long as the Purchaser continuously owns and occupies the Home, the Products will be free from defects in materials or workmanship and that Anlin will repair or replace any Products that are defective in materials or workmanship free of charge. This Warranty includes the costs of all parts, including freight, and labor. If, in Anlin's sole opinion, it is not commercially practical to repair the Product in a timely manner, Anlin will, at the Purchaser's option, either replace the defective Products or refund the purchase price. This Warranty applies to Products manufactured on or after January 1, 2017 and installed in the 48 contiguous United States.

## ACCIDENTAL GLASS BREAKAGE

This warranty also includes Complimentary Accidental Glass Breakage Replacement to the original homeowner and 1 subsequent owner for as long as the Purchaser owns and continually occupies the home. This service includes specialty glass such as: special obscured glass, tinted glass, tempered glass, V-Groove glass, but excludes laminated glass.

## WHO IS COVERED

The "Purchaser" is covered by this Warranty. For purpose of this Warranty "Purchaser" shall mean the individual(s) who owns and occupies the Home when Products are installed and the subsequent owner of the Home for as long as they own and occupy the Home.

## COVERAGE

The "Beginning of Coverage" is the date of manufacture of Anlin Products. The length of coverage is set forth below.

Coverage	Original Purchaser	One Subsequent Homeowner
Vinyl	True Double Lifetime	Lifetime
Glass Unit	True Double Lifetime	Lifetime
Hardware	True Double Lifetime	Lifetime
Screens	True Double Lifetime	Lifetime
Exterior Colors (ThermaCoat)	True Double Lifetime	Lifetime
Labor (Entire Unit)	True Double Lifetime	Lifetime
Free Freight on All Parts	True Double Lifetime	Lifetime

## PET DOORS

Anlin pet doors will be free from defects in materials or workmanship for a period of 2 years from date of manufacture.

## TRANSFERABILITY OF WARRANTY

This True Double Lifetime Limited Warranty may be transferred by the individual(s) who owns and occupies the Home when the Products are installed to the subsequent owner who also occupies the Home on the following condition: Within 90 days of the transfer of ownership of the Home from the original owner to the subsequent owner, the original owner or the subsequent owner must notify Anlin of the transfer of ownership. The notification can be by phone, mail or email, but must include the name(s) of the original owner, the name(s) of the subsequent owner, the address of the Home and the date of transfer. Failure to comply with this condition will result in the termination of this Warranty on the date the original owner no longer owns or occupies the Home. If the condition is satisfied, the Warranty described herein will remain effective during the period stated herein from the date of manufacture.

## WHAT IS NOT COVERED

- Any products manufactured by Anlin Windows & Doors installed in a non-residential building.
- Damage or defects related by improper installation, storage or handling or failure to properly care for and maintain the Anlin Product.

- Damage or defects related to normal wear and tear, natural weathering of finishes, abuse, misuse, vandalism, natural catastrophe, acts of God.
- Damage or defects caused by paint, solvents, chemicals, after market films/tints, customer applied finishes, fumes, vapors, mildew, air pollution, or corrosion from a salt-air environment.
- Damage or defects caused by building settlement or structural failures of walls and/or foundations.
- Damage to Anlin Products that occur before installation is complete.
- Loss of function of hardware in Anlin Products installed in buildings located within 2 miles of the ocean or a body of salt water.
- Anlin Products that are installed in buildings that have a non-drainable EIFS or DEFS siding product.
- Damage to ThermaCoat SRC coating that occurs as the result of: lack of maintenance, including the removal or cleaning of known contaminants such as tree sap, resin-pollen, dead bugs, bird droppings, acid rain, paint over-spray, salt water and sand from coastal environments. Damage to ThermaCoat SRC coating that occurs as the result of ANY solvent based cleaners.
- Glass breakage that occurs as a result of: abuse, negligence, vandalism, civil disorder, hazardous location, acts of God, structure failure, improper installation and/or building settling.
- Damage that occurs as the result of water and/or wind intrusion and/or animal and/or people coming into and/or leaving the structure by way of the Anlin Pet Door. While Anlin Pet Doors will keep the interior of the building in which they are installed comfortable under most circumstances, they are not weather proof and the closing panel provided with the door is not a security device. Anlin will not be responsible for damages or other consequences that arise as the result of an animal or people (including small children) passing through or attempting to pass through the pet door either into the structure or to the exterior.

## LIMITATIONS ON REMEDIES

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER ORAL OR WRITTEN EXPRESS WARRANTIES, LIABILITIES OR OBLIGATIONS OF ANLIN.

IN NO EVENT SHALL ANLIN BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND (OTHER THAN LABOR AND PARTS TO REPAIR OR REPLACE ANLIN PRODUCTS UNDER THIS WARRANTY), INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON, RESULTING FROM THE BREACH OF ANY WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This Warranty can only be modified, revised or changed by a writing signed by a duly authorized Officer of Anlin.

## TO OBTAIN COVERED SERVICES

If you believe that you have a claim under this True Double Lifetime Limited Warranty, you may either notify the contractor or builder that installed the Anlin Product or contact Anlin directly. Anlin's contact information is provided below. The contractor, builder or Anlin will examine the Product or defects and make covered repairs and/or replacements free of charge.



Mail: Anlin Window and Doors, Warranty Department, 1665 Tollhouse Road, Clovis, CA 93611  
Phone: 1-800-899-4896 Email: service@anlin.com